

AGENDA MANAGEMENT SHEET

Report Title: Review of the Garden Waste Service

Name of Committee: Council

Date of Meeting: 14 December 2022

Report Director: Chief Officer - Operations and Traded Services

Portfolio: Operations and Traded Services

Ward Relevance: All

Contact Officer: Claire Preston – Chief Officer for Operations and Traded Services

Public or Private: Public

Report Subject to Call-In: No

Report En-Bloc: No

Forward Plan: No

Corporate Priorities: This report relates to the following priority(ies):
 Rugby is an environmentally sustainable place, where we work together to reduce and mitigate the effects of climate change. (C)
 Rugby has a diverse and resilient economy that benefits and enables opportunities for all residents. (E)
 Residents live healthy, independent lives, with the most vulnerable protected. (HC)
 Rugby Borough Council is a responsible, effective and efficient organisation. (O)
[Corporate Strategy 2021-2024](#)
 This report does not specifically relate to any Council priorities but

(C) Climate
(E) Economy
(HC) Health and Communities
(O) Organisation

Summary: The report sets out a proposal for a cross party working group to review the Garden Waste service

Financial Implications: None associated with this report

Risk Management/Health and Safety Implications: None associated with this report

Environmental Implications:	None associated with this report
Legal Implications:	None associated with this report
Equality and Diversity:	None associated with this report
Options:	None associated with this report
Recommendation:	A cross party working group be established to review the Garden Waste Service with a focus on efficiency, cost and customer service and the results be reported to Council in February.
Reasons for Recommendation:	To ensure that the service is efficient, reliable and value for money.

Council - 14 December 2022

Review of the Garden Waste Service

Public Report of the Chief Officer – Operations and Traded Services

Recommendation:

A cross party working group be established to review the Garden Waste Service with a focus on efficiency, cost and customer service and the results be reported to Council in February.

1. Background

- 1.1** Collection of garden waste is not a statutory service however, since 3 April 2017, the Council has offered all households in the Borough a fortnightly subscription garden waste collection service. Residents subscribe to the service at any time, but there are no discounts for part year subscriptions and there are no exemptions.
- 1.2** In 2022/23, there are 22,560 subscribers to the service which is less than 50% of the households in the borough, this generates an income of £0.902m, but there is a budget pressure of £0.204m.
- 1.3** The Borough has continued to grow since the commencement of the service and only minor changes have been made to the routes that the collection crews take. This is being addressed by the team optimising the routes using software called Webaspx. In the last 5 years the cost of delivering the service has increased, particularly more recently given the cost of fuel and staffing costs. The charge of £40 per bin however has remained static and has resulted in the current position where the income no longer covers the cost of delivering this service.
- 1.4** From a service delivery perspective, there are reports of missed bins, unreliable collections and crews emptying garden waste bins that do not appear to have the subscription confirmation stickers on them, all of which has an impact on the performance of the service.
- 1.5** Collecting separated garden waste ensures that the majority of organic waste that can be composted is eliminated from the residual (black bin) waste stream, increasing the amount of recycling produced by residents of the borough.

2. Recommendation

- 2.1** It is therefore recommended that a cross party working group be established to review the Garden Waste Service with a focus on efficiency, cost and customer service and the results being fed back to Council in February.

Name of Meeting: Council
Date of Meeting: 14 December 2022
Subject Matter: Review of the Garden Waste Service
Originating Department: Operations and Traded Services

DO ANY BACKGROUND PAPERS APPLY **YES**

LIST OF BACKGROUND PAPERS

Doc No	Title of Document and Hyperlink
Appx A	Climate Change Impact Assessment

The background papers relating to reports on planning applications, and which are open to public inspection under Section 100D of the Local Government Act 1972, consist of the planning applications, referred to in the reports, and all written responses to consultations made by the Local Planning Authority, in connection with those applications.

Exempt information is contained in the following documents:

Doc No	Relevant Paragraph of Schedule 12A